



## PROBUS SOUTH PACIFIC LIMITED

*ACTIVE RETIREES™ – Friendship, Fellowship and Fun*

### ACTIVITIES/TOURS POLICY – JULY 2019

#### Day Tours/Activities - Refund Policy

In the event of cancellation, Probus members/guests need to provide one week's notice when seeking a refund. Refund qualifications may vary depending on monies paid and commitments given to bookings with third parties. A full refund may not be possible in certain circumstances for example, motel and coach bookings or if do not turn up on the day.

#### Extended Tours

In the event of cancellation, Probus members/guests need to provide twenty-eight days notice when seeking a refund or as per the refund terms of the Tour Provider. Refund qualifications may vary depending on monies paid and commitments given to bookings with third parties. A full refund may not be possible in certain circumstances for example, motel and coach bookings.

#### Payments

Payments from those Probus members/guests listed for tours need to be made by the nominated date. Failure to pay by the nominated date will result in the Probus members/guest named being removed from the list.

#### Waiting Lists

No payments needs to be paid by those Probus members/guests placed on a waiting list until notified.

#### Tour List

Please ensure those names of guests placed on the list for tours are genuine and authorised by the individual.

#### Other clubs tours

Please be aware if travelling with other Probus groups that their policies may vary.

*\*Please be aware that only recognised Probus tours and activities recommended by the Committee of Management and approved by the membership for Probus members and guests will be covered by Probus insurance.*

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